RETAILER INFORMATION

Hospitality Network

Lottery Terminal - "Lock Terminal" Button

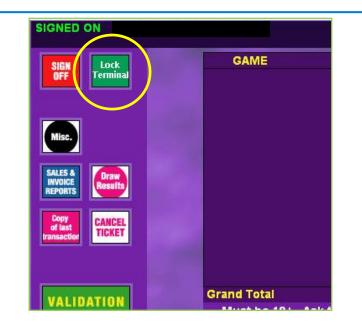
The **Lock Terminal** button available on the lottery terminal provides retailer protection without impacting player services.

A best practice is to always Lock the Terminal when leaving the area and leaving the terminal unattended.

- 'Lock Terminal' signs off the lottery terminal restricting operation but allows peripherals to remain on (versus 'Sign Off' where the peripherals shut down). See page two for images of peripherals.
- The button is located to the right of the Sign Off button in the top left corner of the main screen.
- To 'unlock' the terminal the Pass # is required using the same Pass # as Sign On.
- As a reminder, the listed contact can call Hotline to change the Pass # to maintain access control.

Benefits to Retailers

- Security feature to protect against fraudulent transactions.
- Players can still watch Keno and Pacific Hold'em Poker, and use the Self-Serve Terminal even when the lottery terminal is locked.
- Should a selection slip be attempted while the terminal is 'locked' the selection slip will be rejected and 'Feature Unavailable' will be displayed in the top left corner of the screen.
- 'Unlock' the terminal using just the Pass #.
- Sign On News Message only prints on Sign On.
- As per usual, all lottery terminals reset nightly and full Sign On is required every morning at the start of your lottery business day.



lotto





The Retailer Information Sheet is also available on the Retailer Hub www.bclcretailerhub.com For more information, please contact your BCLC Territory Manager or Lottery Support Hotline at 1-800-667-1649 RETAILER INFORMATION

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All peripherals stay ON when 'Lock Terminal' button is used.



* The Pacific Hold'em Poker monitor is a satellite feed and remains constant.

