

Pacific Hold'Em Poker (PHEP) Replacement Plan

November 1, 2018 to March 31, 2019



BCLC will be implementing a new Pacific Hold'Em Poker (PHEP) game show delivery system from the current satellite feed to a secured internet network feed at all HN locations from November 1, 2018 to March 31, 2019*.

What does this mean to you?

- LVI will call you to pre-schedule the appointment within 3 weeks of installation to ensure availability and minimize down time*.
 - * Blackout times from 11:30am – 1:30pm and December 21-31, 2018 installations will apply.
- The LVI Technician will present the letter from BCLC and request access to your Lottery Terminal, TV, satellite receiver and cypress modem.
- The LVI Technician may be on a ladder to install the media player behind the TV and the wireless access point (WAP) on the ceiling or wall. They will also need access to the modem to add the Meraki router and any additional network gears and wiring to feature the PHEP game show through a secured internet network feed.
- To minimize any impact on your business, the LVI Technician will ensure you complete any transactions prior to the expected 30 to 60 minutes of Lottery Terminal down time. After the installation and Lottery Terminal reboot, you will be required to sign-off and on your Lottery Terminal.

Wireless Access Point (WAP)



Router



Media Player

