



ID 25 – Player Must be 19+

Age Verification - Updated January 2018

CUSTOMER AGE VERIFICATION PROCESS

Ask for ID 25 and Under – Player Must be 19+

STEP 1: Ask for **Government issued photo ID** for any player who appears to be 25 years of age or younger.

STEP 2: Double Check – Is it **GOVERNMENT ISSUED PHOTO ID**?



STEP 3: Check **BIRTH YEAR** on ID & proceed accordingly

If the player cannot produce **Government issued photo ID**, you must decline the sale.

BIRTH YEAR	ACTION
1998 or before	OK to sell to 19+
1999	Caution. 19 if born on or before today's date, check month and day
2000 to 2018	Refuse the sale – Cannot sell to a minor



Follow these steps to ensure successful BCLC ID 25 Mystery Shops!

What is NOT acceptable ID for the *primary* check?

- Any photo ID not issued by a government
 - School ID, gym membership or transit pass
- Any ID without a photo
 - CareCard, Social Insurance Number (SIN) or credit card

How to check ID

- Check that the photo resembles the customer.
- Check the date of birth on the ID to confirm they are 19 years of age or older.

What if the photo does not look like the customer?

If you are not convinced the photo ID presented is the person in front of you, ask for a *second* piece of ID (CareCard, SIN Card or Credit Card; any card with their name on it) and confirm the name is the same on both.

What if, after I check ID, the player is not 19 years of age?

If the player is not 19 or older, you must decline the sale. Tell the player that you can not sell lottery to a minor, it is against the law.

What if someone refuses to show identification?

NO ID = NO SALE!

If you cannot confirm if a player is 19 or older, you must decline the sale.





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Acceptable Photo ID – Updated April 2017

ACCEPTABLE GOVERNMENT ISSUED PHOTO ID FOR PRIMARY CHECK



BC Driver's Licence

Date of Birth

Birth Year



BC Identity Card

Date of Birth

Birth Year

Annotation indicates cardholder was a minor when card was issued.



Certificate of Indian Status

Date of Birth



Permanent Residence Card

Date of Birth



Passport

Date of Birth



Nexus

Date of Birth