ID 25 – Player Must be 19+

Age Verification — Updated April 2017

PLEASE POST IN A VISIBLE LOCATION FOR **STAFF ONLY**.

Lottery Staff Initials:

CUSTOMER AGE VERIFICATION PROCESS
Ask for ID 25 and Under — Player Must be 19+

STEP 1   Ask for **Government issued photo ID** for any player who appears to be 25 years of age or younger.

STEP 2   Double check—Is it **Government issued photo ID**?

YES   **NO**

STEP 3   Check **birth year** on ID and proceed accordingly.

If the player cannot produce Government issued photo ID, you must **decline the sale**.

BIRTH YEAR	ACTION
1997 or before	OK to sell to 19+.
1998	Caution: Check month and day. 19 if born on or before today's date.
1999 to 2017	Refuse the sale. Cannot sell to a minor.

Follow these steps to ensure successful BCLC ID 25 Mystery Shops!

We ID **25**

What is NOT acceptable Identification (ID) for the *primary* check?

- Any photo ID not issued by a government.
  - o   School ID, gym membership or transit pass.
- Any ID without a photo.
  - o   CareCard, Social Insurance Number (SIN) or credit card.

How to check ID

1. Check that the photo resembles the customer.
2. Check the date of birth on the ID to confirm they are 19 years of age or older.

What if the photo does not look like the customer?

If you are not convinced the photo ID presented is the person in front of you, ask for a second piece of ID (CareCard, SIN card or credit card; any card with their name on it) and confirm the name is the same on both.

What if, after I check ID, the player is not 19 years of age?

If the player is not 19 or older, you must decline the sale. Tell the player that you can not sell lottery to a minor, it is against the law.

What if someone refuses to show identification?

NO ID = NO SALE!

If you cannot confirm a player is 19 or older, you must decline the sale.

bclc

lotto!

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Below are examples of commonly used Government issued photo ID

BC Driver's Licence and/or BC Services Card

DATE OF BIRTH

BIRTH YEAR

Permanent Residence Card

DATE OF BIRTH

BC Identity Card

DATE OF BIRTH

BIRTH YEAR

Important: Annotation indicates cardholder was a minor when the licence or card was issued.

Passport

DATE OF BIRTH

Certificate of Indian Status

DATE OF BIRTH

Nexus

DATE OF BIRTH